

SECTION TWO: Completed by authorized organization representative

- ☐ Training Completed
- ☐ Temporary Volunteer ID Issued
- ☐ Assigned (location)

Time Out (deployed)

Signature of Organization Representative:

Time In (returned)

Signature of Organization Representative:

TOTAL VOLUNTEER HOURS:

DOs & Don'ts for Volunteer Navigators

Do: Greet survivors cordially and explain who you are.

Don't: Be jovial or invasive

Do: Ask open-ended questions respectfully

Don't: Ask "checklist" questions and frame the conversation as a conversation.

Do: Bring as much information as is useful in the relief phase

Don't: Overwhelm or intimidate with too much knowledge or information

Do: Be transparent about goals of early screening (referral to resources) and clear about next steps

Don't: Imply (promise) that help is on the way

Do: Take what you will need to be safe and travel in pairs

Don't: Need rescue (if at all possible)

Do: Treat every piece of information confidentially

Don't: Share any information with neighbors

Do: Pray that you will bring help and hope and pray for survivors in private

Don't: Put survivors at further risk by asking questions about faith or belief

Do: Faithfully complete assigned route and return as directed with data collection. Stay in communication with coordinator in case of delays.

Don't: Be late!